

Merton Council

Joint Consultative Committee with Ethnic Minority Organisations Agenda

Membership

Councillors: Marsie Skeete, Joan Henry, Agatha Mary Akyigyina, Elosie Bailey, Omar Bush

Substitute Members: Adam Bush, Hina Bokhari, Caroline Cooper-Marbiah

Ethnic Minority Organisations
(listed on main agenda frontsheet)

Date: Wednesday 23 March 2022

Time: 7.15 pm

Venue: Council chamber - Merton Civic Centre, London Road, Morden SM4 5DX

This is a public meeting and attendance by the public is encouraged and welcomed. For more information about the agenda please contact diversity@merton.gov.uk or telephone [020 8545 4637](tel:02085454637).

All Press contacts: communications@merton.gov.uk, 020 8545 3181

Joint Consultative Committee with Ethnic Minority Organisations Agenda

23 March 2022

1 Agenda Papers

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Note on declarations of interest

Members are advised to declare any Disclosable Pecuniary Interest in any matter to be considered at the meeting. If a pecuniary interest is declared they should withdraw from the meeting room during the whole of the consideration of that matter and must not participate in any vote on that matter. For further advice please speak with the Managing Director, South London Legal Partnership.

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Ethnic Minority Organisations

African Educational Cultural & Health Organisation (AECHO) Deputy	Revd Mrs H Neale
Ahmadiyya Muslim Association	Mr .H.Nawaz
Asian Diabetic Support & Awareness Group	Mrs N. Shah
Asian Elderly Group of Merton	Mr M S Sheikh
Asian Youth Association	
BAME Voice	Revd Mrs H Neale
Bangladeshi Association of Merton Deputy	Mr. N. Islam
Bengali Association of Merton Deputy	Mr J Choudhury Mr Rahman
Bengali Women's Association of Merton	Mrs M Ahmed
British Muslim Association of Merton	Mr B. Afridi
Ethnic Minority Centre	Mrs Sabitri Ray
Euro Bangla Federation Deputy	Dr Haque Mr Q Anwar
London South West Chinese Community Association	Ms L Saltoon
Merton African Organisation	Mr C J Lusack
Merton Somali Community	Mr A. Ali
Mitcham Filipino British Association Deputy	Ms Colquhoun Ms C Batallones
Merton and Lambeth Citizen's Advice Bureau	Ms S Hudson
Pakistan Cultural Association of Merton & Wandsworth	Mr M A Shah
Pakistan Welfare Association Deputy	Mr S U Sheikh
Positive Network	Ms G Salmon
Polish Family Association	Mr S Szczepanski
South London Somali Community Association	Mr A Musse
South London Tamil Welfare Group	Dr P Arumugaraasah
Victim Support Merton and Sutton	Ms J Davidson
West Indian Families and Friends Association	Mr T Sandiford
Wimbledon Mosque	Mr N Din

Date: Wednesday 23 March 2022

Time: 7.15 pm

Venue: The meeting will be held virtually via Zoom

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Joint Consultative Committee with Ethnic Minority Organisations Agenda

23 March 2022

- 1 Declarations of Interest
- 2 Apologies for Absence
- 3 Minutes of previous meeting
- 4 Fostering in Merton - Rosie Bradley – Recruit & Publicity Officer, Children Schools and Families, LBM
- 5 Suicide Prevention - Jodie Ferris, Suicide Prevention Coordinator (Communities), South-West London, Mind in Brent, Wandsworth and Westminster
- 6 Merton Vaccine and Engagement update - Simon Wady, Senior Engagement Manager NHS South-West London Clinical Commissioning Group
- 7 Police update – Chief Inspector Christopher Scammell, Metropolitan
- 8 Social Prescribing – Ben Halschka, Head of Social Prescribing Merton Connected
- 9 Any Other Business

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JOINT CONSULTATIVE COMMITTEE WITH ETHNIC MINORITY ORGANISATIONS

2 December 2022

Present: Councillor Marsie Skeete (in the Chair), Councillor Eloise Bailey, Councillor Omar Bush and Councillor Joan Henry, Councillor Agatha Akyigyina

Councillor Laxmi Attawa, Stella Akintan, Hannah Neale, John Dimmer, Dagmar Zeuner, Sivapragasam Shivaranjith, Beau Fadahunsi, Barry Causer, Amanda Roberts, Sarah Amenyo, Sarah Wright, Campbell Flack, Slawek Szczepanski, Abeyah Savage

1. Declarations of Interest

None.

2. Apologies

Mr Islam, Cllr Macauley, Simon Shimmens, Mr Sheikh, Chris Lee, Dr Aru

3. Minutes

Agreed.

4. Transforming How We Work With Communities - Naomi Diamond Collaborate CIC

John Dimmer introduced the item. The consultation was commissioned in response to the Pandemic and aims to help to identify early intervention and support delivering services with communities. The State of the Sector report also informed the project. The findings will inform grant funding.

THWWWC aims to increase capacity for early intervention and empower communities and provide inclusive services wrapped around the citizen and is a shift in culture moving to Co-production.

Collaborate was commissioned and the first 6 months was the early discovery and modelling phase. A new framework is being developed for working with communities.

Naomi Diamond outlined the model developed for Merton.

Comments/Questions

Q: It is noticeable that small businesses are being supported more, Young People projects also need to be supported. Who should people be directed to for support?

A: Merton Connected could provide support for funding bids. A recommendation from the Your Merton engagement with Children and Young People is to establish a fund. It is important to give young people a voice and way of taking forward issues.

Q: What is THWWWC for? How are local people going to benefit? Where is it going?

A: The project is about people being involved in decision making and new ways of delivering services. Evidence says that the more people are involved in decision making the prouder they are and the solutions their needs.

C: Merton Connect can assist with supporting young people in business. The Youth Partnership is looking at setting up a Youth Enterprise Zone in the borough. Councillors were encouraged to refer young people to Merton Connected.

C: Black Asian and Minority Ethnic communities are diverse, and it may be better to send out a questionnaire to ask about how things need to change. One answer will not be sufficient.

A: There will be guidance on how to engage effectively.

A: In the long-term residents should be able to see a difference – with more partnership working and a better understanding of what people want. How do you build it to get a better relationship between the state and citizen?

5. **Working together to understand the impact of COVID-19 on BAME Communities and working together to reduce the risks - Dr Dagmar Zeuner, Director of Public Health Merton/Barry Causer, Head of Commissioning Public Health/Hannah Neale, Chair Black Asian and Minority Ethnic Voice/Slawek Szczepanski Polish Family Association**

Dagmar Zeuner presented an update on COVID-19.

The presentation aimed to share how Public Health is working together to manage COVID risks. The infection rate have been high for the last month – 400 per 100000, ten times higher than in June.

Infection rate is increasing in the West and the East and in particular in primary aged children. The West has higher numbers. The death rates are low. Younger ages are less vaccinated in the East.

The new variant is the predominant strain. Omicron numbers are low and we don't understand it well – it is not known how effective the vaccine will be or how transmissible it is.

Vaccination is the biggest measure to protect against transmission and serious disease.

Comments/Questions

Q: What is the importance of taking the booster?

A: Boosters are now needed because the first and second doses are starting to be less effective

Q: How worried should we be about the new strain?

A: Be prepared but we don't know how the new strain will be. Get vaccinated to protect us.

Q: Is the new variant in Merton?

A: Not yet- it is in London and has reached Wandsworth and Sutton so is likely to come to Merton.

Q: What steps are being taken to protect the Black Asian and Minority Ethnic population.

A: Key messaging is to encourage residents to take the booster.

Q: What about natural immunity? Black Asian and Minority Ethnic people were getting the virus because of the type of work they do. The strain was discovered in South Africa and there is not much information available – it is all confusing.

A: If you get COVID there is natural immunity due to anti bodies, but they don't stay. Studies show that you can't rely on natural immunity. Victimising is not what we want to do. The earliest report of

the new strain is from South Africa and testing is complicated. We have to take measures to push the booster.

Q: What measures are in place to reduce transmission?

A: It is important to follow national rules. Updated promotional literature is available. We have to use masks and do tests after travelling. If Test and Trace make contact, it is important to self-isolate even if vaccinated. Information is available on the council's website.

Q: Can home testing detect the new variant?

A: Tests don't tell you which strain you have but there is still a need to self-isolate.

Barry Causer updated the meeting on the priorities emerging from the BAME Voice insight report:

- Recognise the **structural inequalities** that COVID has highlighted
- Use **insight to help shape** Council and partner strategic short, medium and longer-term priorities.
- Maintain **ongoing funded co-production** with community and voluntary sector groups – rather than one-off commissioned work.
- Actively work with communities, as a key priority of our Local Outbreak Management Plan to **prevent new infections** and contain outbreaks and Variants of Concern.
- Seek to work together to **build on community assets and networks** to promote resilience as part of both COVID response and recovery.

Merton COVID Local Outbreak Management Plan (LOMP) – priorities for implementation include:

- Reducing the disproportionate impact of COVID-19 and inequalities.
- Community engagement and clear communication, to increase adherence to control measures and uptake of vaccinations. Confirmed funding for Phase 2 of the BAME Voice led resilience programme - £165k funding for an expanded programme of strategic support and co-delivery of immediate actions

Slawek Szczepanski updated the meeting on the work being done by the Polish Family Association.

Sarah Wright and Campbell Flack from the Central London Community Healthcare updated the meeting on post COVID services.

Comments/Questions

C: Stop saying 'Hard to Reach' – communities have just not been listened to.

C: Honesty is needed and educating people. There is a lot of confusion, what are we supposed to do if leaders are not following the rules?

Q: Is there promotional literature in Community languages?

A: Yes- it will be provided.

6. Developing Merton's Equality Diversity and Inclusion policy -Evereth Willis, Equality and Community Cohesion Officer

Evereth Willis updated the meeting on the progress to develop the Equality Diversity and Inclusion (EDI) strategy and draft Equality Charter. The JCC was asked to comment on the charter and the following draft Equality Objectives.

1. Improving Access
2. Encourage recruitment from all sections of the community, actively promote staff development and career progression opportunities
3. Promoting a safe, healthy and cohesive borough where communities get on well together
4. Improving our evidence base to inform our decision making
5. Community engagement

The aim is to present the final strategy to Full Council in July 2022.

Comments/Questions

C: The draft charter and Equality Objectives look good.

C: The strategy needs to include tackling homelessness.

7. Your Merton - John Dimmer, Interim Head of Corporate Policy and Improvement

John Dimmer presented the Your Merton update. The project sets out the ambition for the borough and has a community led vision. Traverse were commissioned to undertake four engagement activities to involve local people in different ways:

- A **representative survey** of the borough gathered the views of 1,000 residents reflective of the population.
- Around 500 residents contributed via an **open access engagement website**.
- **Focus groups run through 13 local community organisations**
- A two-stage **deliberative workshop with 25 residents** from across the borough, grouped by locality

The following priorities have emerged:

1. Maintaining excellent education and skills for all ages and needs.
2. Promote a dynamic, connected and inclusive community and economy with safe, vibrant high streets and jobs for our residents
3. Support residents who are most in need and promote the safety and wellbeing of all our communities
4. Work to make Merton a fairer, more equal borough and support those on lower income by tackling poverty and fighting for quality affordable housing.
5. Ensure a clean and environmentally sustainable borough with inclusive open spaces where people can come together and enjoy a variety of natural life

Delivery plans will be developed for each priority and presented to Full Council in July 2022

Comments/Questions

C: It looks like we are on our way – remember the Community and keep them on board.

8. Any Other Business

None



Brent, Wandsworth
and Westminster



South West London
Health & Care
Partnership

Suicide Prevention Awareness Session

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South West London

Merton, Croydon, Wandsworth,
Richmond, Kingston and Sutton

Understanding Suicide

What is suicide?

- Suicide is when someone ends their own life.
- Suicide is permanent.
- Suicide is planned.



- **Suicide is often a combination of too much pain and too few coping strategies.**
- Suicide is devastating for everyone left behind.
- Suicide can be one of the most preventable deaths.

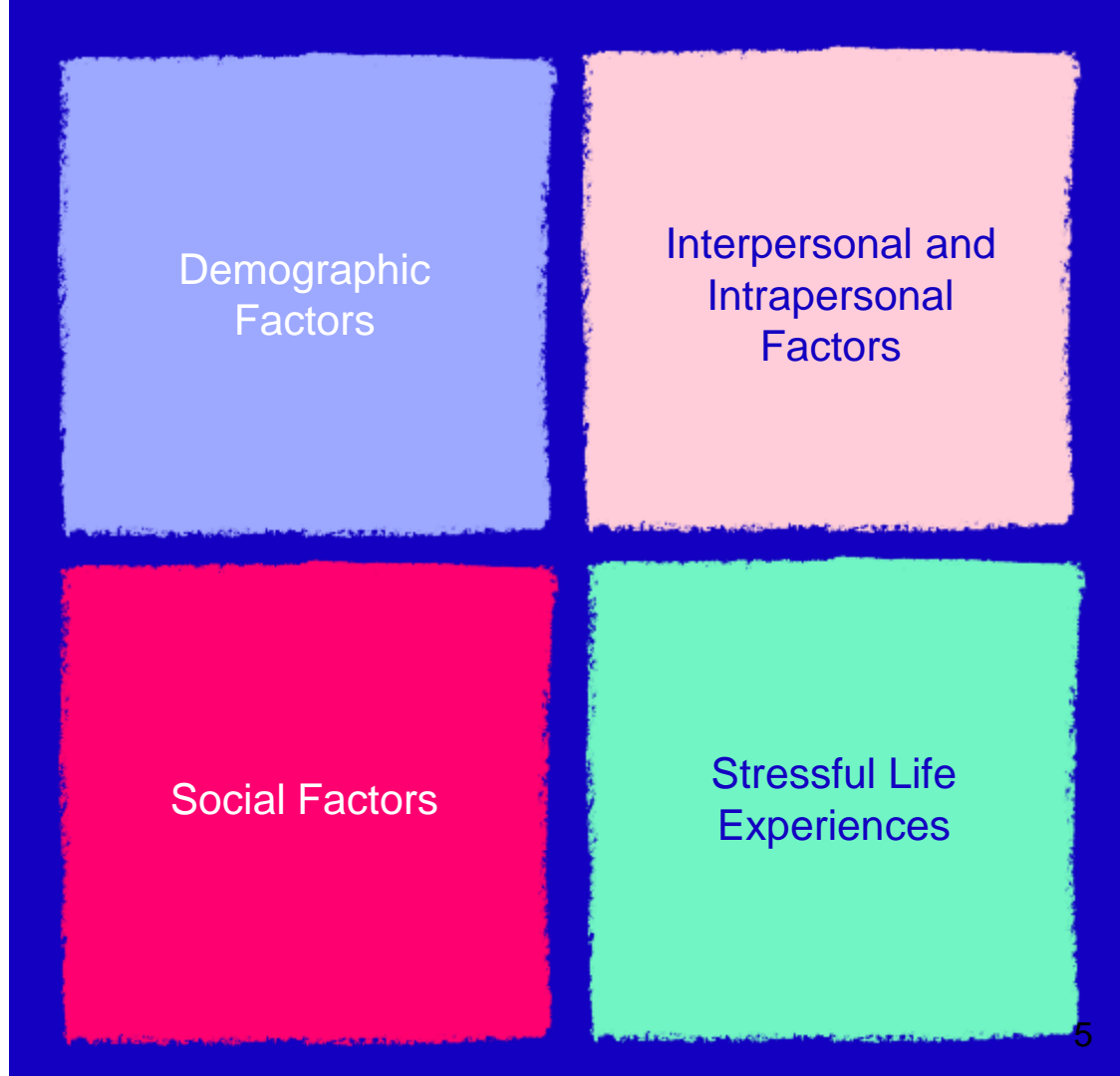
How is suicide related to trauma?

- Suicide is not a problem. It is an attempt to solve a problem.
- The only solution one might have at the moment.
- **Distress and emotional pain** is a real problem.
- Suicide is an attempt to release the pain.
- Distress can be caused by multiple underlying factors, such as traumatic experiences or **Adverse Childhood Experiences**.¹

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Risk Factors



**Anyone can be at risk of
suicide.**



Risk Factors

- Socioeconomic disadvantage include low income, debt, poor housing, lack of qualifications, unemployment and living in a deprived area.²
- Middle-aged men, especially men of lower socio-economic position.³
- Alcohol and substance misuse.⁴
- Those who self-harm or have made a previous suicide attempt.⁵
- Mental illness, such as depression and personality disorders.⁶
- Bereavement of someone who died by suicide.⁷
- Domestic violence.⁸
- Being part of the LGBTQIA+ community or other discriminated against group.⁹

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What can you do?

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Recognize the signs

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- Extreme changes in mood.
- Isolating themselves.
- Low energy & lethargic.
- Neglect personal appearance.
- Reckless & risky behavior.
- Increased drug/alcohol use.
- Increased anger & irritable.
- Giving away possessions.
- Poor diet changes, rapid weight changes
- Being distracted
- Anger
- Insomnia
- Saying goodbye to friends & family.

- Hopelessness “Can’t cope” or “Can’t go on”
- Failing to see a future
- Believing they are a burden to others “People would be better off..”
- Saying they feel worthless or alone
- Talking about their death or wanting to die



Ask

- A caring conversation can help save a life.
- **If you have a 'gut feeling', ask clearly and directly about suicide.**

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Tell them what you've noticed and your reasons for being concerned.

Don't skirt around the topic.

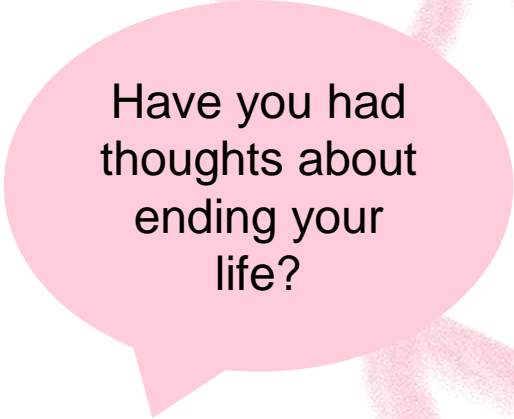
- Direct questions about suicide like 'Are you having suicidal thoughts?' or 'Have you had thoughts about ending your life?' can help someone talk about how they are feeling and avoid misunderstandings.



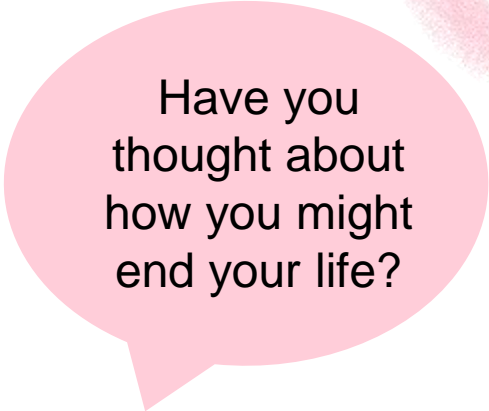
Suicidal ideation

- **Ideation** involves a wish to be dead and suicidal thoughts e.g. “I don’t want to be here anymore” without thoughts of ways to kill oneself, intent, or a plan.
- Ideation may also involve **a method** e.g. “I thought about taking an overdose but I do not have a specific plan as to when where or how I would actually do it....and I would never go through with it.”

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Have you had thoughts about ending your life?



Have you thought about how you might end your life?

Suicidal Intent and Action

- **Suicidal Intent** (with or without specific plan) is when a person reports a serious wish to act on suicidal thoughts. They may have no plan, a partially thought out plan or a full plan.
- **Suicide Behaviour** involves the person taking steps or action to carry out their plan e.g. collecting pills, giving away valuables or writing a suicide note to say goodbye.

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Do you intend to carry out this plan?

Have you started to work out a plan to end your life?

Have you done anything, or taken any actions towards ending your life?



Listen and Explore

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- Take the time to **listen and understand** what's causing their pain.
- **Reassure** them that they can talk to you, e.g. "I'm really glad you told me".
- Use **active listening** skills
 - Avoid **judgmental** language ("don't do anything silly")
 - Don't **trivialize** ("look on the bright side" and "it's not the end of the world").
 - Resist the urge to give them solutions, rather let them know you've **heard** them.

Active Listening Skills

Build trust and establish rapport.

Demonstrate concern.

Ask specific questions.

Use brief verbal affirmations like:

Active listening techniques can help you truly understand what people are saying in conversations and meetings

I see.

the balance

Act



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- Keep the conversation flowing while you discuss what they need to stay safe now. This may involve creating a **Safety Plan**.
- Follow your organisations Safeguarding Protocols. It is your responsibility to know the safeguarding procedure. This may involve a designated safeguarding lead (DSL). Ask if you are unsure.
- You may need to involve someone else and **signpost**.
- **If they disclose a plan and are ready to carry out that plan, call emergency services on 999 and stay with them until the ambulance arrives.**

C – Current Plan? How? When? What?

P – Prior Behaviour? Have they felt like this before?

R – Resources? Do they have the means? Do they have anyone else to speak to?

Looking after yourself

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A reminder to put on your own oxygen mask first.

When we are helping others it can be easy to forget about our own needs, so whether the person we are helping is someone we know personally, professionally or a relative stranger, re-focusing on ourselves regularly is vital, especially after an intervention.

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Boundaries

- You should not promise to keep any disclosures of suicide a secret. This should be mentioned when discussing the limits of confidentiality.
- You have must report your concerns to the appropriate person within your organization.
- Always ask if you are unsure.
- Seek support after dealing with a disclosure. What support is in place within your organization?
- How can you **unwind** and practice **self care**?

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Signposting

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Local Mental Health Support: Recovery Cafe

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- **Richmond Borough Mind Recovery Hubs**: Out-of-hours crisis support supporting people to prevent imminent mental health crisis. Based in Richmond.
- **Hestia's Recovery Café**: offers a safe, inclusive and welcoming space for all adults living in South West London who are struggling with their mental health during the evening and weekends. Based in Tooting, Wandsworth.
- **Sunshine Recovery Café**: open to adult residents of South West London who perceive themselves, or are at risk of moving into mental health crisis. Based in Wimbledon, Merton.



Local Mental Health Support: Mens Sheds

- **Sutton Men in Sheds:** Mens Shed is a support group for men from all backgrounds across the country. Sutton Men in Sheds is hosted by Community Action Sutton and can be found as a page on **Facebook.**
- **Sheddington:** Another planned Mens Shed based in Teddington, Richmond borough. It is a community space or shed in Teddington, where people can meet up, make stuff and mend things, working together or alongside each other. It is inclusive, secular and not for profit.

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Local Suicide Prevention Support

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- **24/7 Mental Health Crisis Line** If you live in Kingston, Merton, Richmond, Sutton and Wandsworth and you need mental health support in a crisis you can call the 24/7 Mental Health Crisis Line on 0800 028 8000.
- **The CDARS Saving Lives Programme** is to support residents in the five London Boroughs of Richmond, Kingston, Sutton, Merton and Wandsworth who are at risk of suicide or suicide ideation to reduce numbers of suicide attempts among people with mental health problems from these Boroughs.
- **The Listening Place:** Face-to-face support for those who feel life is no longer worth living
- **Maytree:** provide a unique residential 4 night one-off stay for people in suicidal crisis so they can talk about their suicidal thoughts and behaviour.

the
listening
place



maytree

Local Suicide Bereavement Support

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- Delivered by Mind in Brent, Wandsworth and Westminster.
- The service is a single point of contact providing practical support to individuals, families and others **bereaved and affected by suicide**.
- It can also refer on to other appropriate services. Referrals are initially received from the Police via The Thrive Hub database.
- Caroline Luisis, Suicide Bereavement Liaison, South West London - cluisis@bwwmind.org.uk
- Helen Baly, Team Leader – Suicide Prevention Support Services - hbaly@bwwmind.org.uk



National Mental Health Support

- A person's GP can help them find the right support.

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[Rethink Mental Illness](#) improve the lives of people severely affected by mental illness through our network of local groups and services, expert information and successful campaigning.

- [NHS IAPT Service](#) involve GP referral or self referral to talking therapies, such as cognitive behavioural therapy (CBT), counselling, other therapies, and guided self-help for common mental health problems, like anxiety and depression
- [Local Minds](#) provide mental health services in local communities across England and Wales.



National Helplines

- **SHOUT**: Free text service for anyone in crisis – you can text SHOUT to 85258 or visit their website.
- **Samaritans** provide a free 24/7 365 days a year anonymous help line – you can call 116 123 or visit their website.
- **Campaign Against Living Miserably (CALM)** is a movement aiming to reduce suicide in males under the age of 45 – you can call 0808 8025858 (London), 0800 585858 (National) or visit their website.
- **Papyrus** is a national charity dedicated to preventing suicide in young people, you can call 0800 0684141, text 07860039967 or visit their website.



Other Helpful Resources

- [Stay Alive App](#), a free suicide prevention resource for the UK which is packed with useful information and tools to help you stay safe in crisis
- [Good thinking](#), provides online mental wellbeing support
- [Hub of Hope](#), helps find support that's right for you using your post code
- [Papyrus Safety Plans](#), national charity dedicated to preventing suicide in young people who have created ready made safety plans.
- [First Hand](#) is a resource for anyone affected by witnessing a suicide, when they did not know the person who has died.



Available Training

- [Zero Suicide Alliance Training](#), free, online, suicide prevention training.

Our FREE online training courses teach you the skills and confidence to have a potentially life-saving conversation with someone you're worried about.

Find out more about our courses



Suicide Awareness
Training – full version
(20 minutes)



Suicide Awareness
Training – Gateway
module (5 to 10 minutes)



Social Isolation Training
(step-up module)



Become a Suicide Prevention Champion

Page 34 There are things we can all do to help someone who is feeling suicidal, which is why we are encouraging individuals and organisations to become more aware of how to support “at-risk” friends, family, colleagues and customers and to become suicide prevention champions.

Suicide Prevention Champion Role

- Be aware of the signs of someone who may be struggling
- Raise awareness and encourage others to do the free Zero Suicide Alliance training
- Encourage opening up and reducing the stigma around suicide, particularly for men
- Start the conversation if you are worried about someone and ask how they are feeling
- Be aware of services and support you can signpost someone to
- Raise awareness and share information about suicide with those around you
- Encourage your employer to take part in suicide prevention training, for example, having a trained Mental Health First Aider in the workplace.

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Contact Details

- Jodie Ferris, Suicide Prevention Coordinator (Communities)
jferris@bwwmind.org.uk

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Ana Djurdjevic, Suicide Prevention Coordinator (Children and Young People)
ADjurdjevic@bwwmind.org.uk

- Helen Baly, Team Leader – Suicide Prevention Support Services
hbaly@bwwmind.org.uk

Questions?



References

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8. Chang, E. C., Kahle, E. R., Yu, E. A., & Hirsch, J. K. (2014). Understanding the relationship between domestic abuse and suicide behavior in adults receiving primary care: Does forgiveness matter?. *Social work*, 59(4), 315-320.
9. Bryan, A., & Mayock, P. (2017). Supporting LGBT lives? Complicating the suicide consensus in LGBT mental health research. *Sexualities*, 20(1-2), 65-85.



Merton Joint Consultative Committee with Ethnic Minorities Police Presentation 23rd of March 2022

- Summary of Merton Crime Figures for the 12 Months Ending Jan 22.
- Crime figures by ward
- Hate Crime
- Stop and Search Figures
- Trust and Confidence.

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**METROPOLITAN
POLICE**

NEW
SCOTLAND
YARD

Offence	Merton Total	Year Change	Year Change %
Total Offences	13000	- 1587	-10.9%
Burglary	956	- 580	-37.8%
Robbery	318	- 98	-23.6%
Weapons	93	- 17	-15.5%
Sexual Offences	400	+ 69	+25.1%
Violence	4241	+255	+6.4%



Total Notifiable Offences

Neighbourhood	Feb 2021	Mar 2021	Apr 2021	May 2021	Jun 2021	Jul 2021	Aug 2021	Sep 2021	Oct 2021	Nov 2021	Dec 2021	Jan 2022
Abbey	34	57	60	52	63	57	74	66	61	63	53	66
Cannon Hill	27	26	35	29	32	30	29	31	36	30	26	25
Colliers Wood	46	70	80	77	68	68	79	71	89	81	62	69
Cricket Green	71	76	76	84	89	82	67	72	84	88	72	110
Dundonald	21	37	35	49	66	44	49	47	80	52	54	49
Figge's Marsh	76	91	92	87	89	98	91	88	121	86	69	70
Graveney	43	64	54	48	40	43	53	62	43	54	50	25
Hillside	26	44	42	35	43	38	34	54	33	51	37	32
Lavender Fields	34	51	44	61	62	38	49	44	45	37	50	59
Longthornton	39	75	50	45	60	48	60	56	44	63	62	42
Lower Morden	27	24	21	26	27	28	27	54	30	25	19	25
Merton Park	42	36	41	40	38	49	37	57	55	42	64	42
Poplars Hill	65	62	41	73	69	68	73	72	98	45	43	79
Ravensbury	49	62	58	76	59	79	65	60	64	52	57	64
Raynes Park	37	38	41	46	60	65	38	40	40	57	28	46
St Helier	34	55	46	49	63	57	68	64	62	39	51	53
Trinity	41	58	75	72	83	70	73	78	77	57	56	52
Village	29	36	31	36	37	40	32	40	45	48	43	36
West Barnes	64	75	48	45	52	53	51	50	67	46	52	52
Wimbledon Park	53	66	46	38	62	85	51	73	40	52	55	44
Merton	852	1101	1025	1068	1167	1136	1100	1197	1217	1072	1018	1047



**METROPOLITAN
POLICE**

NEW
SCOTLAND
YARD

Violence Against the Persons

Neighbourhood	Feb 2021	Mar 2021	Apr 2021	May 2021	Jun 2021	Jul 2021	Aug 2021	Sep 2021	Oct 2021	Nov 2021	Dec 2021	Jan 2022
Abbey	11	22	19	28	26	26	22	23	21	27	19	24
Cannon Hill	12	12	10	10	11	10	13	6	8	10	8	9
Colliers Wood	9	17	24	23	22	25	13	12	27	19	13	18
Cricket Green	38	33	32	29	41	36	24	24	30	23	36	53
Dundonald	9	4	8	12	16	9	11	11	17	10	16	15
Figge's Marsh	29	34	42	44	45	50	30	30	40	39	28	33
Graveney	13	20	17	19	12	14	21	19	15	12	17	6
Hillside	4	7	12	6	12	10	8	21	9	10	13	4
Lavender Fields	18	20	19	29	21	16	17	20	15	12	23	27
Longthornton	19	28	24	25	29	20	31	20	12	33	20	14
Lower Morden	13	8	3	9	16	13	8	13	11	7	5	7
Merton Park	12	7	14	11	13	14	10	19	16	16	18	14
Pollards Hill	27	37	20	31	23	26	31	27	36	10	15	34
Ravensbury	18	26	15	26	21	30	22	16	18	19	15	23
Raynes Park	12	13	10	12	20	12	10	9	9	17	9	18
St Helier	19	21	12	16	19	19	19	21	25	10	21	16
Trinity	10	12	20	24	25	16	28	19	20	16	18	17
Village	9	7	13	11	13	8	5	8	9	11	9	3
West Barnes	20	13	9	16	18	17	7	6	15	15	20	15
Wimbledon Park	13	8	12	14	13	15	13	18	3	9	17	9
Merton	311	352	330	393	415	384	336	347	346	324	344	359



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Residential Burglary Offences

Neighbourhood	Feb 2021	Mar 2021	Apr 2021	May 2021	Jun 2021	Jul 2021	Aug 2021	Sep 2021	Oct 2021	Nov 2021	Dec 2021	Jan 2022
Abbey	2	8	7	3	7	1	6	4	6	3	4	8
Cannon Hill	2	2	4	3	3	1	0	6	2	4	2	2
Colliers Wood	2	5	2	2	8	6	6	5	10	8	4	11
Cricket Green	3	5	4	8	6	3	4	8	8	2	4	8
Dundonald	3	2	3	1	1	5	2	5	0	4	2	5
Figge's Marsh	3	6	8	5	2	3	1	7	7	3	3	1
Graveney	2	3	4	1	5	5	4	9	2	5	3	4
Hillside	3	2	2	1	5	3	3	2	4	4	2	0
Lavender Fields	1	3	3	2	3	0	2	4	4	4	1	2
Longthornton	1	3	3	3	3	0	4	2	4	3	6	1
Lower Morden	1	1	4	4	0	1	4	4	4	4	0	1
Merton Park	5	7	2	1	4	2	5	5	3	2	14	5
Polards Hill	3	0	4	6	4	5	3	3	8	2	4	3
Ravensbury	4	4	9	8	2	7	4	7	1	8	7	3
Raynes Park	1	4	3	3	3	3	1	3	4	6	4	5
St Helier	0	2	1	4	2	4	9	10	5	6	5	3
Trinity	3	1	2	1	1	8	2	1	1	4	1	2
Village	3	6	1	6	3	2	3	4	13	9	8	10
West Barnes	0	2	1	1	4	3	4	16	7	4	3	3
Wimbledon Park	6	7	9	2	3	6	7	6	6	4	5	10
Merton	48	72	77	66	69	71	73	113	102	88	86	91



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Robbery Offences

Neighbourhood	Feb 2021	Mar 2021	Apr 2021	May 2021	Jun 2021	Jul 2021	Aug 2021	Sep 2021	Oct 2021	Nov 2021	Dec 2021	Jan 2022
Abbey	2	1	0	0	0	0	2	0	0	4	2	2
Cannon Hill	1	1	0	0	1	0	1	1	0	0	0	1
Colliers Wood	0	1	1	1	1	2	2	3	2	1	2	1
Cricket Green	2	1	3	4	0	2	1	4	3	3	1	3
Dundonald	2	3	1	2	4	0	0	0	4	3	0	1
Figge's Marsh	3	3	2	1	0	6	6	2	10	1	4	3
Graveney	3	2	1	0	1	0	0	4	1	0	1	0
Hillside	2	2	1	0	1	0	1	1	0	0	0	0
Lavender Fields	3	1	1	1	1	0	0	1	0	0	2	1
Longthornton	3	1	3	2	5	0	0	11	7	1	2	4
Lower Morden	1	0	0	0	0	0	1	2	1	1	0	0
Merton Park	1	2	1	4	1	0	0	1	1	1	0	4
Pollards Hill	6	2	2	5	4	9	4	3	6	3	2	6
Ravensbury	0	0	0	0	1	3	0	3	0	1	1	1
Raynes Park	1	0	1	1	1	0	0	1	0	2	0	0
St Helier	1	0	0	1	1	1	1	0	1	0	0	0
Trinity	0	3	4	1	0	1	0	0	1	1	1	1
Village	1	0	2	0	0	0	0	0	1	0	0	0
West Barnes	1	3	0	0	0	0	2	0	0	2	0	2
Wimbledon Park	0	1	0	1	3	0	0	1	0	0	1	0
Merton	31	26	23	24	25	24	21	39	37	24	17	27



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Weapons Offences

Neighbourhood	Feb 2021	Mar 2021	Apr 2021	May 2021	Jun 2021	Jul 2021	Aug 2021	Sep 2021	Oct 2021	Nov 2021	Dec 2021	Jan 2022
Abbey	0	1	0	0	1	0	0	1	1	0	2	1
Cannon Hill	0	0	1	0	0	0	0	0	0	1	1	0
Colliers Wood	0	1	0	1	0	0	3	0	0	1	0	0
Cricket Green	0	0	0	1	0	0	0	0	3	1	0	0
Dundonald	0	0	0	0	0	0	0	0	0	0	0	1
Figge's Marsh	1	0	2	1	1	2	1	2	1	4	1	0
Graveney	0	0	0	0	0	0	1	0	1	0	0	0
Hillside	1	0	0	0	0	0	0	0	0	1	0	0
Lavender Fields	0	0	1	0	1	0	0	0	0	0	0	1
Longthornton	0	2	0	0	1	0	1	0	1	0	0	0
Lower Morden	0	0	0	1	0	0	0	1	0	0	0	0
Merton Park	0	1	0	0	1	0	0	0	1	0	0	0
Polards Hill	0	0	0	1	0	1	1	1	2	0	1	0
Ravensbury	0	0	1	1	0	0	1	1	1	0	1	1
Raynes Park	0	0	0	0	1	0	0	0	0	1	0	1
St Helier	0	1	0	1	0	0	0	0	0	0	0	1
Trinity	1	1	1	1	2	0	0	2	2	0	0	0
Village	1	1	0	0	0	0	0	1	0	0	0	0
West Barnes	0	0	0	1	0	1	1	0	0	1	0	0
Wimbledon Park	0	0	0	1	0	0	0	0	0	0	0	0
Merton	4	8	6	10	8	4	9	10	12	10	6	6



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Sexual Offences

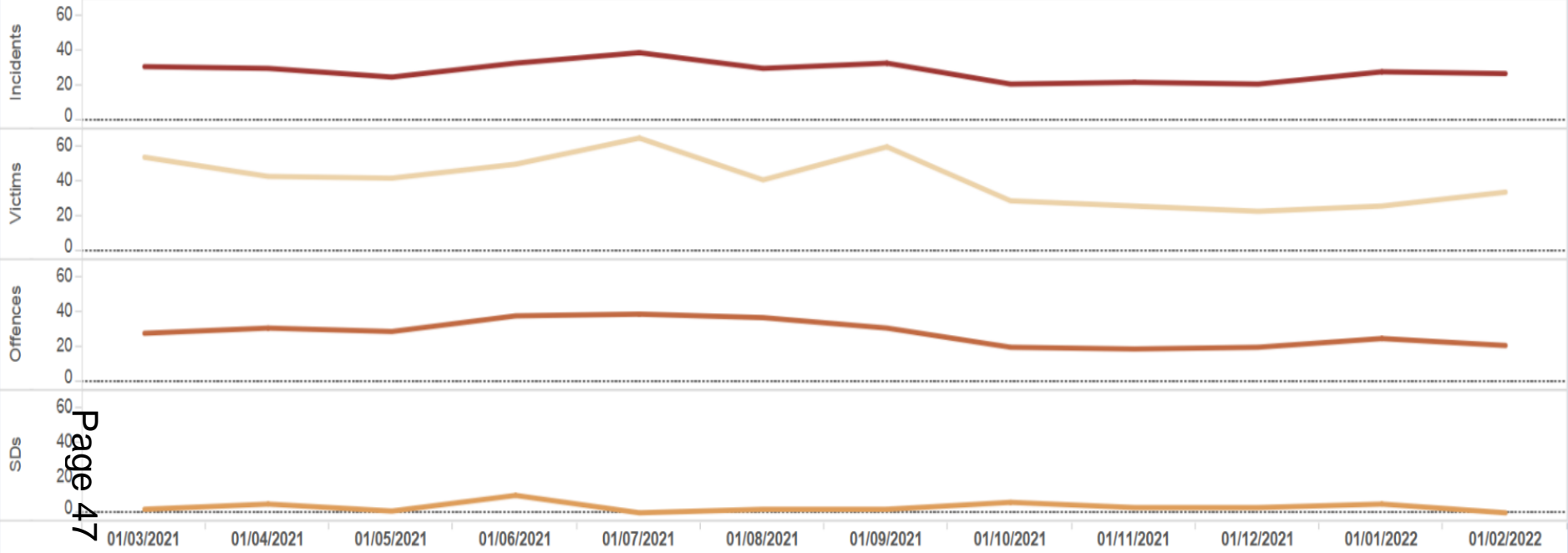
Neighbourhood	Feb 2021	Mar 2021	Apr 2021	May 2021	Jun 2021	Jul 2021	Aug 2021	Sep 2021	Oct 2021	Nov 2021	Dec 2021	Jan 2022
Abbey	1	0	0	1	1	2	1	5	4	2	0	3
Cannon Hill	0	0	0	2	1	2	1	1	2	0	1	1
Colliers Wood	1	1	0	4	3	1	1	4	3	0	7	3
Cricket Green	2	2	4	2	1	4	5	4	2	3	2	3
Dundonald	0	1	0	2	0	2	1	0	2	2	1	0
Figge's Marsh	2	2	2	2	2	2	1	6	1	3	1	3
Graveney	0	2	3	0	1	2	1	0	0	6	8	4
Hillside	1	3	1	0	1	3	3	3	1	2	1	1
Lavender Fields	0	1	4	3	2	0	2	2	1	0	3	1
Longthornton	0	4	0	3	1	2	1	2	2	0	1	1
Lower Morden	0	0	4	1	0	1	2	4	0	1	0	1
Merton Park	1	0	2	2	1	2	1	0	1	0	0	2
Pollards Hill	3	4	2	2	8	4	3	3	0	2	0	2
Ravensbury	1	0	1	7	3	3	2	1	3	2	2	3
Raynes Park	1	1	0	0	4	2	0	1	4	1	0	0
St Helier	0	3	2	0	1	3	2	3	3	2	0	1
Trinity	1	1	6	0	3	1	3	1	1	0	2	4
Village	0	0	1	2	1	2	0	4	0	0	1	2
West Barnes	1	1	1	1	1	0	2	0	2	1	0	1
Wimbledon Park	0	5	1	1	1	1	3	4	0	0	2	0
Merton	14	29	36	37	37	37	35	46	33	27	33	36



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Racist Hate Crime Last 12 Months



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	01/03/2021	01/04/2021	01/05/2021	01/06/2021	01/07/2021	01/08/2021	01/09/2021	01/10/2021	01/11/2021	01/12/2021	01/01/2022	01/02/2022	Period Total
Incidents	31	30	25	33	39	30	33	21	22	21	28	27	340
Victims	54	43	42	50	65	41	60	29	26	23	26	34	493
Offences	28	31	29	38	39	37	31	20	19	20	25	21	338
SDs	2	5	1	10	0	2	2	6	3	3	5	0	39
SD Rate	7.1%	16.1%	3.4%	26.3%	0.0%	5.4%	6.5%	30.0%	15.8%	15.0%	20.0%	0.0%	11.5%

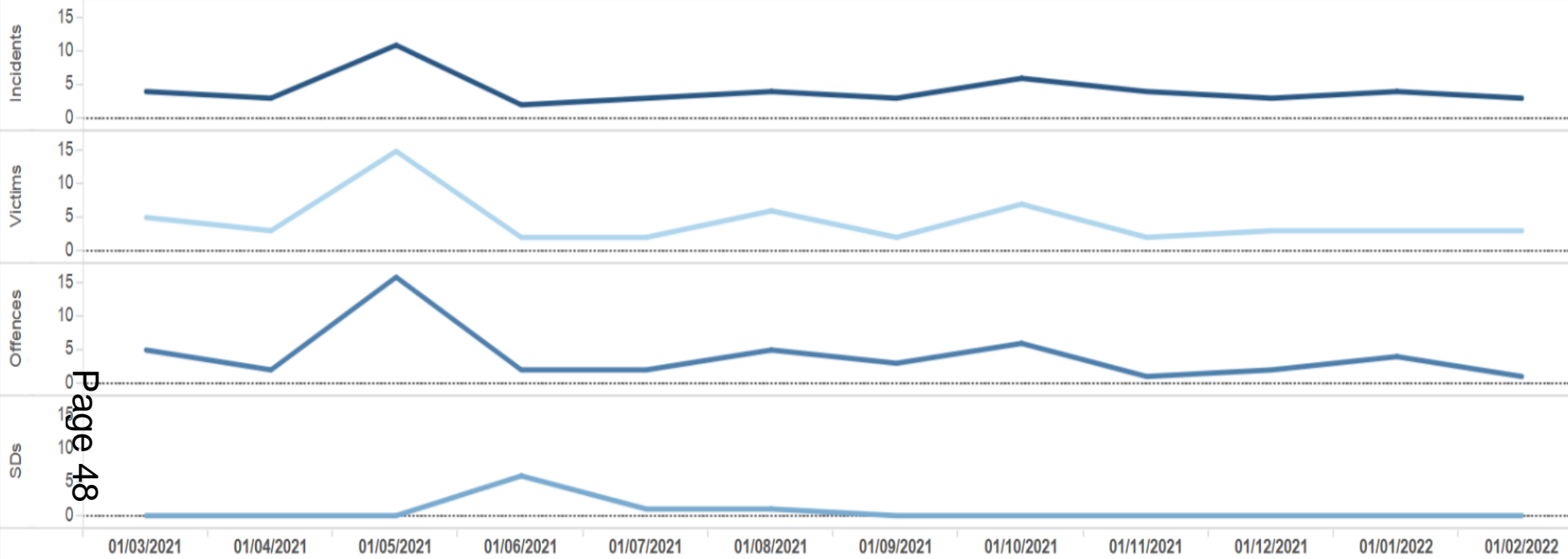
Reporting Period Ending: 2 March 2022



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Homophobic Hate Crime Last 12 Months



	01/03/2021	01/04/2021	01/05/2021	01/06/2021	01/07/2021	01/08/2021	01/09/2021	01/10/2021	01/11/2021	01/12/2021	01/01/2022	01/02/2022	Period Total
Incidents	4	3	11	2	3	4	3	6	4	3	4	3	50
Victims	5	3	15	2	2	6	2	7	2	3	3	3	53
Offences	5	2	16	2	2	5	3	6	1	2	4	1	49
SDs	0	0	0	6	1	1	0	0	0	0	0	0	8
SD Rate	0.0%	0.0%	0.0%	300.0%	50.0%	20.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	16.3%

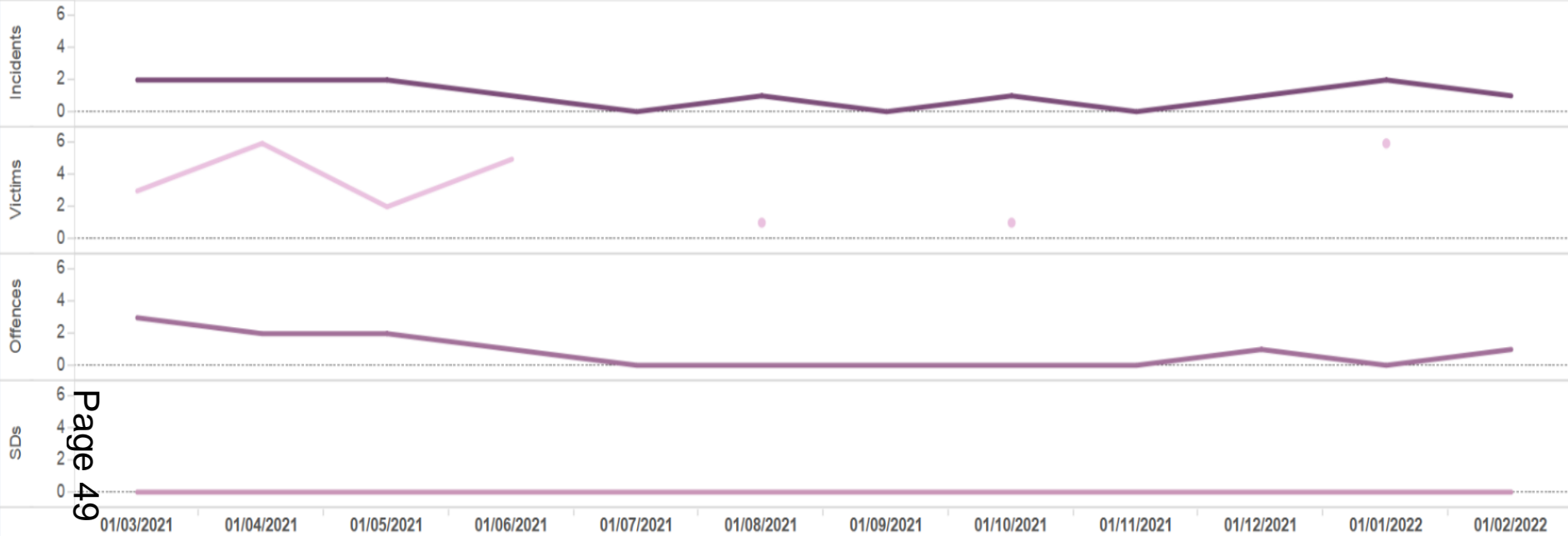
Reporting Period Ending: 2 March 2022



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Islamophobic Hate Crime Last 12 Months



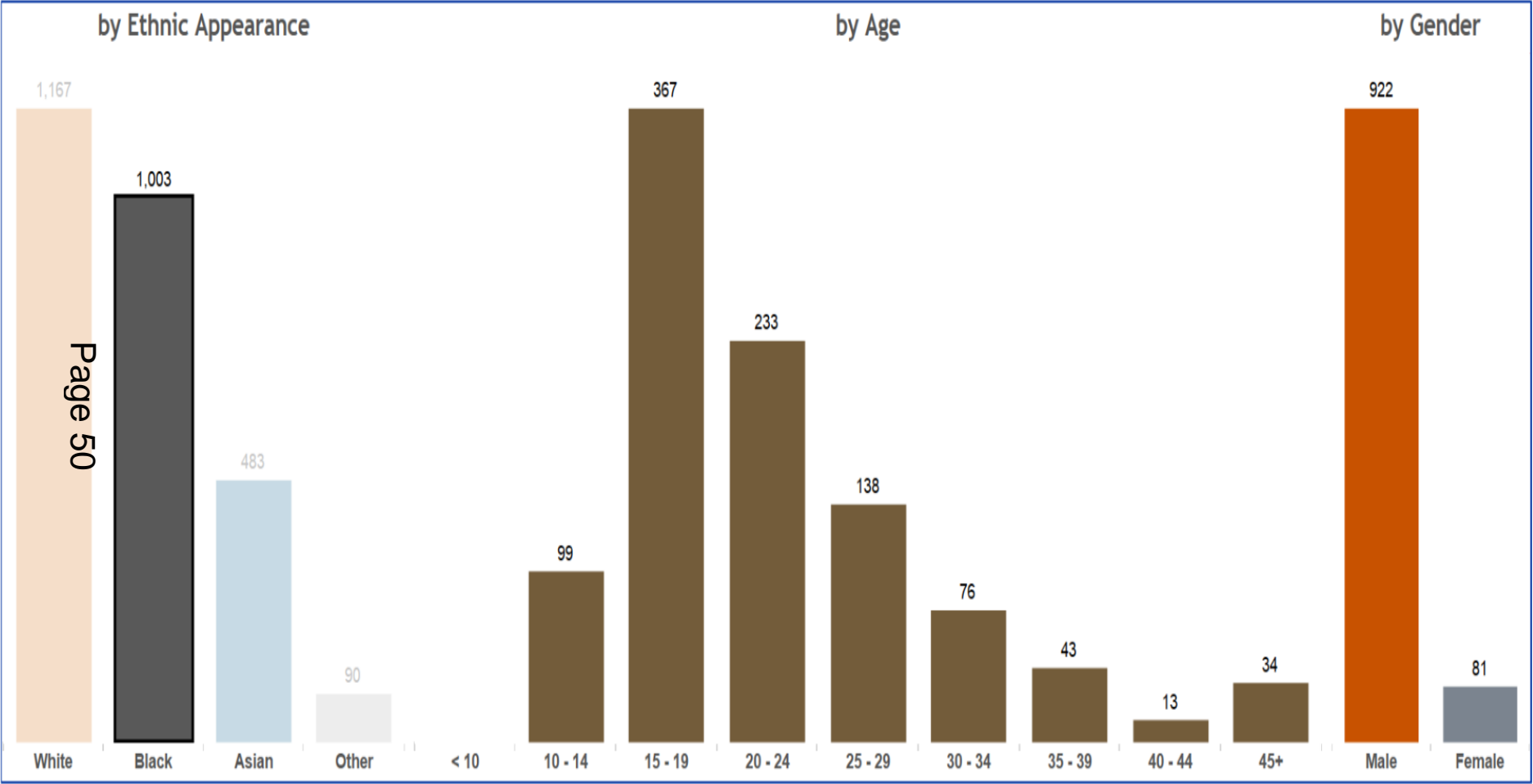
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	01/03/2021	01/04/2021	01/05/2021	01/06/2021	01/07/2021	01/08/2021	01/09/2021	01/10/2021	01/11/2021	01/12/2021	01/01/2022	01/02/2022	Period Total
Incidents	2	2	2	1	0	1	0	1	0	1	2	1	13
Victims	3	6	2	5	0	1	0	1	0	0	6	0	24
Offences	3	2	2	1	0	0	0	0	0	1	0	1	10
SDs	0	0	0	0	0	0	0	0	0	0	0	0	0
SD Rate	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

Reporting Period Ending: 2 March 2022



Search Volumes for the 12 Months: March 2021 to end January 2022



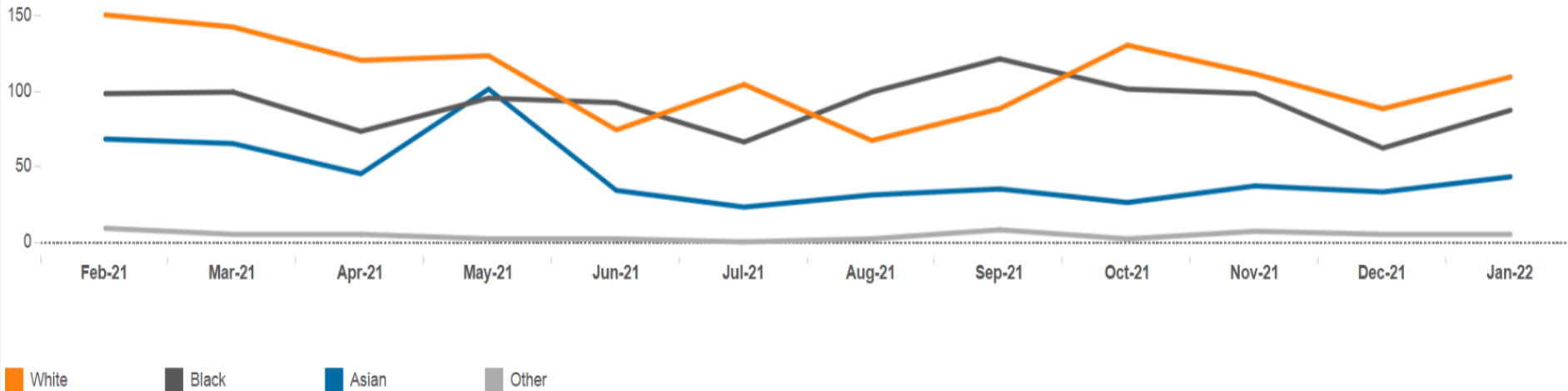
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Ethnic Appearance of People Searched under All



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EA	Feb 2021		Mar 2021		Apr 2021		May 2021		Jun 2021		Jul 2021		Aug 2021		Sep 2021		Oct 2021		Nov 2021
	Search Volume	Search per '000 pop.	Search Volume	Search per '000 pop.	Search Volume	Search per '000 pop.	Search Volume	Search per '000 pop.	Search Volume	Search per '000 pop.	Search Volume	Search per '000 pop.	Search Volume	Search per '000 pop.	Search Volume	Search per '000 pop.	Search Volume	Search per '000 pop.	Search Volume
White	151	1.2	143	1.1	121	0.9	124	1	75	0.6	105	0.8	68	0.5	89	0.7	131	1	112
Black	99	4	100	4.1	74	3	96	3.9	93	3.8	67	2.7	100	4.1	122	4.9	102	4.1	99
Asian	69	1.9	66	1.8	46	1.3	102	2.8	35	1	24	0.7	32	0.9	36	1	27	0.7	38
Other	10	1.1	6	0.7	6	0.7	3	0.3	3	0.3	1	0.1	3	0.3	9	1	3	0.3	8
All	329	1.6	315	1.6	247	1.2	325	1.6	206	1	197	1	203	1	256	1.3	263	1.3	257
NS	1	0.3%	6	1.9%	2	0.8%	5	1.5%	4	1.9%	2	1.0%	1	0.5%	5	1.9%	2	0.8%	4

All numbers refer to %'s. Further details for each question can be found on subsequent sheets

	Agree the police can be relied upon to be there when needed (Relied on to be there)	Agree the police treat everyone fairly regardless of who they are (Fair treatment)	Agree the police are dealing with the things that matter to this community (Dealing issues)	Agree the police listen to the concerns of local people (Listen to concerns)	Feel well informed about local police activities over the last 12 months (Informed local)	Know how to contact their local ward officer (Contact ward officer)	Think that the police do a good job in the local area (Good job)	Agree that the MPS is an organisation that can be trusted (MPS trusted)
Barking and Dagenham	62	70	70	61	45	25	50	78
Barnet	56	74	62	61	43	30	52	78
Bexley	63	79	70	68	46	34	55	85
Brent	65	70	63	68	40	21	58	81
Bromley	57	62	66	66	42	32	56	79
Camden	58	56	59	66	37	28	49	73
Croydon	58	63	57	59	41	29	43	75
Ealing	58	64	64	61	37	21	45	78
Enfield	55	62	59	56	39	22	46	73
Greenwich	52	64	60	60	40	32	50	72
Hackney	57	51	56	58	33	26	46	67
Hammersmith and Fulham	65	68	66	69	44	22	55	79
Haringey	52	57	56	59	39	26	50	70
Harrow	62	71	63	61	45	31	47	81
Havering	59	73	66	66	43	29	53	80
Hillingdon	62	76	65	66	43	31	57	82
Hounslow	59	74	67	66	44	24	55	82
Islington	62	51	62	61	39	28	53	65
Kensington and Chelsea	62	66	65	63	39	26	56	83
Kingston upon Thames	64	80	73	71	51	36	66	84
Lambeth	57	45	56	53	32	22	45	67
Lewisham	55	52	56	57	27	18	44	68
Merton	57	61	62	60	44	29	52	77
Newham	58	66	65	63	39	18	46	77
Redbridge	55	64	58	58	41	35	47	73
Richmond upon Thames	62	75	70	72	55	37	70	82
Southwark	54	52	61	61	32	25	50	76
Sutton	68	77	77	73	43	35	65	84
Tower Hamlets	62	66	58	57	36	24	48	75
Waltham Forest	57	66	64	66	42	26	48	77
Wandsworth	62	60	62	62	44	23	53	75
Westminster	59	65	67	60	38	22	48	83
MPS	59	64	63	62	40	27	51	76

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merton



NHS

South West London
Clinical Commissioning Group



merton
connected

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social
prescribing
merton

Ben Halschka
Head of Social Prescribing
Merton Connected

Social Prescribing in Merton


2016	Pre-pilot
2017 – 2019	Pilot
2019 – 2021	Contract for 9 LW for all 22 Practices
2022	10 LWs, potential increase of hours



Social Prescribing in Merton

- Team of 10 Social Prescribers support patients from 6 PCNs / 22 Practices
- Team has professional background in either Psychology, Counselling, Education, or Health & Social Care
- Referrals can only be made by clinical staff of the Practice via Elemental and Emis
- Person centered & strength-based approach are key elements of SP
- Currently most patients request telephone or online consultations. In January we have only provided 35 face-face appointments within the Practices
- Pre COVID data showed reduction of patients' GP appointments by 33% and their A+E attendances by 50%. Patient's wellbeing scores improved by 77%. *Data collected and analyzed by the Commissioning Support Unit, NHS.*

Social Prescribing in Merton

- Up to 6 appointments / 60 min each for every patient
 - 800 local voluntary organizations, services and activities available in Merton
 - Emotional support for patients who are on waiting lists for counselling or therapy
 - Well-established work relationships to LBM's Services and Merton Uplift
 - Patients' SP Support Group
- 

Supporting our Link Workers

- Peer Support and Reflective Practice, fortnightly
- Team meetings, fortnightly
- Support and Supervision, every 6 weeks
- Clinical Supervision, every 8 weeks
- Wellbeing activities offered, monthly
- External Peer Support Sessions available
- Coaching Session for Primary Care staff available

Indicators of quality, success and innovation

- Utilization rate
- Appointments at Wide Way
- Reporting Structure
- Third party data analysis
- Training uptake
- Clinical Evaluation by Oxford University
- Team structure
- Award won in 2020 from the NALW, highly commended service of the year
- Relations with ex- colleagues



Challenges

- Working remotely within a multidisciplinary setting
- Creating space for LWs
- Persuading new clinical staff about positive outcomes of SP



Future prospects

- Identifying gaps in provision/ capacity building
- Citizen Advice and Financial Wellbeing workshops
- SP Green Spaces
- By 2024 the NHS will employ 4500 more LWs across the UK
- National Link Worker Day October 2022- 5th Anniversary of SP in Merton





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